

INVU 6.* essential backup guide

Important: The date / time of the SQL and physical storage repositories restored should match otherwise issues will occur following restore. (For example, backups of both items should be scheduled to occur daily at the same time when no user activity is expected)

Database Backups

- Series6
- Series6Workflow

Storage Locations

Consult the Series6 database table `dbo.infostore` for the saved secure storage path(s)

- C:\S6 (default)

Document user accounts for installation

Consult the Series6 database table `dbo.entity`

- System Administrator account (DB row ID 1000)
- Service account (DB row ID 999)

INVU Care Code

Ensure the INVU Care code (issued annually during maintenance renewal) has been updated on the production INVU platform

Workflow files

- Backup all `INVUWF_*` files from `C:\Program Files (x86)\INVU Services Ltd\Workflow Service\`